

Iris[®] Identity & Medical Information Monitoring



With over 20 years of experience in the identity & cyber protection space, Iris Powered by Generali supports leading organizations including Mastercard, GEICO, Legal Resources, and Nationwide.

Iris provides comprehensive identity and medical monitoring solutions for class action settlement administrators:



Medical Information Monitoring

Advanced tools to detect, respond to, and help prevent medical identity fraud – along with **expert medical fraud assistance** when it's needed.



Efficient, Flexible Delivery

From eligibility codes to SSO, Iris provides **multiple delivery and member enrollment options**.



Multinational Capabilities

With solutions in **120+ countries**, multilingual support, and regionally relevant protection features, Iris is equipped to provide global support.



People-First Resolution Support

Our 24/7/365 U.S.-based resolution experts deliver compassionate, live support, with a **96% customer satisfaction rating**.

Iris delivers industry-leading medical monitoring – including MRN, MBI, HSA/FSA and NHS information.

Medical Identity Monitoring

We monitor the dark web for sensitive medical information, alerting individuals and providers if the following data is found:

Healthcare Insurance ID

Scans the dark web for compromised medical, dental, vision, and prescription plan identifiers – alerting individuals if their health plan details are found in places they shouldn't be.

Medical Record Number (MRN)

Detects exposure of MRNs, which can unlock access to full medical histories, diagnoses, treatments, and personal health data – posing serious risks of fraud or misuse.

Medicare Beneficiary Identifier (MBI)

Monitors for signs of Medicare ID theft that could lead to false claims, billing fraud, or illegal access to healthcare services.

National Health Service (NHS) Number

Identifies UK-specific NHS number exposures on the dark web, alerting individuals if their unique medical ID is at risk of abuse.

Financial & Account Monitoring

Health Savings Account (HSA) and Flexible Savings Account (FSA) Monitoring

Tracks registered HSAs and FSAs for unusual or unauthorized activity – helping individuals respond quickly if their health-linked funds are targeted.

High Risk Transaction Monitoring

Provides alerts when attempts are made to access sensitive online accounts, such as healthcare portals or banking accounts, where multi-factor or identity authentication checks are involved.

Dark Web Monitoring

Combines AI-powered surveillance with human threat intelligence to monitor hidden online spaces – like dark web markets, data dumps, and hacker forums – for signs of stolen personal, medical, or financial data.

Single- or Tri-Bureau Credit Monitoring

Watches for early signs of credit fraud, such as new accounts, unexpected inquiries, or address changes – alerting consumers in near real-time.

Recovery & Support Services

24/7/365 Fraud Resolution

Our U.S.-based identity specialists are available around the clock to help individuals recover from fraud or identity theft with empathy, speed, and expertise.

Medical Fraud Assistance

Expert guidance for victims of medical identity theft – including support disputing fraudulent charges, correcting records, and protecting future access to care.

Identity Theft Protection Toolkit

A digital resource hub with easy-to-use templates, affidavits, and educational content – designed to help individuals take action and understand their rights.

Online Fraud Protection Center

An all-in-one help hub to initiate fraud alerts, freeze credit, dispute credit report errors, request medical reports, and more.

Monthly Risk Alerts

Regular updates to keep users informed of new scams, fraud trends, and recommended steps to stay protected.

Insurance Coverage

Up to \$1M Medical Identity Theft Insurance

Reimbursement for covered expenses related to the identity recovery process.*

Up to \$1 Million Unauthorized Electronic Fund Transfer Reimbursement

Cash Recovery for unauthorized electronic fund transfers from Checking & Savings Accounts or Investment/Health Savings Accounts.*

*The Identity Fraud Expense Reimbursement benefit is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Policyholder or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. Review the [Summary of Benefits](#).

Visit IrisIdentityProtection.com/MedicalMonitoring to learn more and get in touch.



Powered by Generali

About Iris® Powered by Generali

Iris® Powered by Generali is a B2B2C global identity and cyber protection company owned by the 190-year-old multinational insurance company, Generali, that feels passionately about not just developing effective identity protection solutions but also integrating them into people's lives in a meaningful and impactful way. We first opened our doors with a simple mission, to bring customers from distress to relief – anytime, anywhere – and went on to become one of the very first identity theft resolution providers in the U.S. in 2004. Today, we partner with some of the world's most well-known brands, protecting their people how they want to be protected, no matter where they are.